

**Job Title: Business Analyst****Job Description:**

Responsible for impacting business KPIs in Client's Infrastructure organization by delivering cross-functional IT projects. We are looking for an inquisitive mind that is passionate about building organizationally transformative tools. This is a contractor role with the potential for full-time conversion.

**Responsibilities:**

- Manage the tracking, routing, and resolution of bugs and issues for one or multiple projects.
- Be the subject matter expert for designated infrastructure tools and be able to independently answer and assess end user questions.
- Provide hands on project management and business analysis during analysis, design, development, testing, implementation, and post implementation phase.
- Manage internal and beta testing cycles of infrastructure tools.
- Interface with IT, Engineering, end users, and business owners for project requirements and scope.
- Interact with the key infrastructure business stakeholders and end users to proactively identify and recognize business problems and suggest options for resolution.
- Participate in project activities based on Agile (SCRUM) methodology.
- Own and write comprehensive solution documentation.
- Lead and/or support all business readiness activities including end user training, product testing and rollout.

**Qualifications:**

B.S. in computer science, computer engineering, or equivalent experience

- 2-3 years of experience in business analysis/software development/implementation
- Knowledge of Salesforce.com, Oracle Manufacturing is a plus
- Experience using SCRUM or other agile methodologies for implementation.
- Solid understanding of development methodologies
- Experience running training sessions, writing test cases, providing support/troubleshooting, and working closely with a development team
- Excellent communication, coordination, and client management skills
- Must be self-managed with a strong sense of ownership and ability to perform with limited direction
- Ability to exercise good judgement and rank relative priorities and action items
- Excellent time management abilities.
- Highly proficient in Microsoft Office - Excel, Visio, Word, PowerPoint
- Knowledge of relational databases and SQL, preferably MySQL
- Knowledge of web technologies: XHTML, JavaScript.